

## How to use the service and special terms:

Once you activate the service, you can purchase a daily or weekly package, in order to use the low charges of COSMOTE Travel & Talk service. The time duration of this package begins from the purchase time (even if it is performed in Greece) and lasts according to the selected package (24 hours or 7 days). Each package expires at 23:59 of the following day, after the time duration of each package has expired. e.g. If the daily package is activated at 19:20 on the 21st of the month, it will expire at 23:59 on the 22nd, while the weekly package will expire at 23:59 on the 28th.

In case you need extra talking time, you can activate up to 5 weekly and 15 daily packages per month. The update on your available balance and the SMS for the consumption of talking time, will be sent only when the available time from the last active package has been consumed, and not during the consumption of packages in between.

### 1. Basic charges of COSMOTE Travel & Talk service

Provided the service is active and the respective purchased package/s have been consumed or expired, the following charges for the EU zone, apply:

- Outgoing calls: €0,2337 /minute, with a minimum call duration of 30 seconds per call and charge per second
- Incoming calls: €0,0615/minute, with charge per second
- SMS Sending: €0,0738/SMS.

For countries of A & B Zones, provided there is no active package, the charge will equal to the existing roaming charge, with a billing step per minute.

### 2. For countries in which the service is valid:

**Outgoing calls:** Calls to Greece and to all countries which belong to the same zone as the subscriber, are considered as outgoing calls that consume talking time and are included in the use of a new service. (e.g. if the subscriber is at a Zone B country of COSMOTE Travel & Talk, outgoing calls covered by each active package concern calls to Greece, to the visiting county and to other countries of Zone B). All outgoing calls to other destinations, e.g. to value added services, maritime calls, satellite calls, as well as video & data fax calls etc, are charged according to the current at each time roaming price catalog.

**Incoming calls:** Incoming calls consume the existing available talking time of any activated package, without any other charge. Once the duration of the package expires or the talking time is consumed, the incoming calls are charged according to basic charges of the above mentioned service.

**Written Texts (SMS):** After the duration of the package has expired or the package SMS have been consumed, the basic charges of the service apply.

After the duration of each package (daily or weekly package) has expired, the remaining talking time and/or the remaining SMS are deleted and not transferred.

The billing step of talking time for outgoing and incoming calls is per second and with a minimum charge duration of 60 seconds.

When the subscriber is at a country that COSMOTE Travel & Talk service does not cover, then all charges (voice and SMS) follow the basic roaming charges.

### **3. Update SMS and check available balance**

COSMOTE will send you update SMS:

- Upon the activation of COSMOTE Travel & Talk service
- Upon the deactivation of COSMOTE Travel & Talk service
- Upon the purchase of each COSMOTE Travel & Talk package (daily or weekly)
- Upon the consumption of provided talking time (of the last available package, provided there are more than 1 active packages at the same time)
- Every time you inquire your available balance via SMS, provided there are available talking minutes or SMS.

Update SMS are not sent at the following cases:

- Once the provided SMS are consumed,
- Once you have exceeded the provided total number of active packages for the month
- Upon the expiry of packages (daily or weekly),
- According to CR, if there is no available balance in talking minutes or SMS
- Provided there are more than 1 active packages at the same time, update SMS for the consumption of talking time are not sent during the consumption of packages in between. Once the last available talking minute has been consumed, only one SMS is sent.

VAT is included in all of the above charges.