

New service COSMOTE Data Limits for the Plans COSMOTE Mobile Family

- With the new **service COSMOTE Data Limits** the subscribers of **COSMOTE Mobile Family Plans** can set specific **limits on MB usage to the other members of the plan**.
- The **MB usage limits** can be set by the COSMOTE Mobile Family **plan manager** and **concern the connections:**
 - **COSMOTE Mobile Family 10**
 - **COSMOTE Mobile Internet**
 - **COSMOTE Extra data SIM**

The COSMOTE Mobile Family plan manager can consume the overall MB of the plan without any limitation.

- The **limits on MB usage** can be initially activated and then managed by the COSMOTE Mobile Family plan manager **in the following ways:**
 - **Via My COSMOTE App**
 - **Via My COSMOTE Web**
 - **Via a call to COSMOTE Customer Service– 13888**
 - **By visiting the COSMOTE – GERMANOS network of shops**
- The **limits on MB usage** concern **the MB of the following categories:**
 - **The embedded MB of the plan COSMOTE Mobile Family**
 - **The MB from a connected COSMOTE Mobile Internet plan**
 - **The MB from Family Sharing extra packs**
 - **The MB from offered COSMOTE Family Sharing extra packs**

If usage limits have not been set, the members of the plan can consume the overall MB of the plan without any limitation.

- The **MB usage limits, if activated** by the plan manager, **have immediate effect and will remain active unless they are deactivated or altered**.
- The **plan manager** can set **different MB usage limits for every member** included the plan.
- The **MB usage limits** set per member of the plan **can be altered within the same month without any restriction on the allowed number of alterations**.
- The **members of the COSMOTE Mobile Family plan** can get informed on the **MB usage limit** that applies to their connection in the following ways:
 - **via My COSMOTE App**
 - **via My COSMOTE Web**
 - **via the service COSMOTE My Internet**
 - **via a call to COSMOTE Customer Service – 13888**
- **If the plan manager purchases a Family sharing extra MB pack or connects to a COSMOTE Mobile Internet plan or activates an offered COSMOTE Family sharing extra MB pack, the MB usage limit set per plan member will remain unaltered.** The plan manager can change the MB usage limits applying to any of the plan members at any time.
- **The members of the plan COSMOTE Mobile Family are notified via SMS** when they reach **their respective MB usage limit** and they can **continue browsing the Internet consuming the MB they have available from the purchase of an individual extra MB pack**.
- If the COSMOTE Mobile Family **plan manager changes**, the **usage limits that have been set will continue to apply**.