

## **Terms and Conditions**

Play Now Combo, Social & Chat Now Combo

Social Now, Chat Now, Play Now, Play Now Unlimited

### **Combo Play Now, Combo Social & Chat Now**

- Subscribers can buy up to 4 packages per calendar month.
- COSMOTE uses Deep Packet Inspection technology to analyse web traffic to calculate charges related to the package
- If a subscriber has already active the Play Now Bundle/ Play Now Unlimited he cannot buy a Play Now Combo Bundle and vice versa. Accordingly, Combo Social&Chat Now cannot be activated if Social Now and/or Chat now bundle is activated.
- If you want to use the 5GB for Video & Music Streaming you must have available MB from another Data Bundle. In case the 700MB are consumed earlier than the 5GB and there is no available MB from another Data Bundle, then the 5GB cannot be used unless another Data Bundle is activated. Same rule apply for 2GB of Combo Social&Chat Now.
- There is a priority in consumption priority of Video/Music services/applications, for the 5GB of Combo Play Now and respectively when using Social Media and/or Chat applications, for the 2GB of Combo Social & Chat Now. Any other use of mobile internet excluding these particular apps is consumed from the 700MB.
- The free MB can be consumed within the respective period of one month and they are not transferred to the following month unless there is a new activation of  $\alpha$  Data bundle with monthly validity. In this case, the validity date of the available free MB is set according to the expiration date of the free MB that expire last.
- The MB of bundles can be consumed for outgoing roaming mobile internet towards EU.
- For subscribers who have activated the service "COSMOTE My Internet", if the data volume (MB) is consumed before its expiry date or its validity period expires and there are no more available MB from another bundle, internet access is interrupted. Subscribers that have not activated COSMOTE My Internet service, once the data volume (MB) of the pack is consumed or expired, is applied a charge of 0.2€/MB with 2€ maximum daily charge. After the maximum charge of 2€ COSMOTE applies a proper use policy of 1,5Mbps browsing on the Internet for 24 hours since the beginning of the Internet access.
- To learn the remaining balance of your pack and the available MB, send a free text message "Y" to 1330 or call 1314 free of charge or visit MyCOSMOTE App.
- All prices include 24% VAT.

## **Social Now, Chat Now, Play Now, Play Now Unlimited**

- Available GB are valid for 30 days since the activation of each package.
- For the use of these packages you must have available MB from another Data Bundle.
- If a subscriber has already active the Play Now he cannot buy Play Now Unlimited and vice versa. • Subscribers can buy each package up to 4 times per calendar month, apart from Play Now Unlimited which can be activated only once per month.
- For the Play Now Unlimited there is a limit of 8GB. Beyond this limit and up until the consumption of the available MB, an additional roaming charge of 0,00372€/MB shall apply for which the subscriber will be notified via text message as well.
- To learn the remaining balance of your pack and the available MB, send a free text message "Y" to 1330 or call 1314 free of charge or visit MyCOSMOTE App.
- All prices include 24% VAT.