

Terms and Conditions - COSMOTE Mobile Easy Transfer

- The COSMOTE Prepaid Telephony subscriber who will transfer the amount, will be charged not only with the amount of the transfer but also with 0,20€ for each transfer (no taxes apply).
- The COSMOTE Prepaid Telephony subscriber who receives the transfer is not charged.
- The COSMOTE Prepaid Telephony subscriber can receive amounts up to 4 times per calendar month and transfer amounts up to 4 times per calendar month.
- The requests that may be performed by a COSMOTE Prepaid Telephony subscriber are limited to 6/day or 18/month.
- The transfer of an amount from a COSMOTE Postpaid Telephony subscriber is viewed as a standard top up whereas the transfer of an amount from a COSMOTE Prepaid Telephony subscriber or a Cost Control Plan subscriber is viewed as a transfer of balance and not as a top up and therefore the benefits that follow the top up do not apply.
- The COSMOTE Prepaid Telephony subscribers have the COSMOTE Mobile Easy Transfer service automatically preactivated in their phones. To deactivate the service, send SMS to 1219 writing OFF ET.
- The original talking time as well as the talking time that originates from offers cannot be transferred.
- The subscriber from whom you are requesting to send your money balance will be notified by SMS. If you choose to transfer the requested amount, then you will receive an informational SMS.
- Prepaid subscriber will not be able to transfer any amount to another prepaid subscriber unless it has made renewals of a total value of 20€ or more over the last 4 months (120 days).
- Prepaid subscriber who has received money via COSMOTE Mobile Easy Transfer from another prepaid subscriber will not be able to transfer any amount to another prepaid subscriber if it does not initiate talk time renewal first.
- Any top up is valid for 2 months from the renewal date. If there is no top up within 2 months, any cash balance at the date of completion of the 2 months will be forfeited. In 3 months (90 days) with no top up, incoming and outgoing traffic (MINUTES, SMS, INTERNET) will be barred and your connection will expire in 13 months.
- Prepaid subscribers who are enrolled in the Register of the digital portal of the public administration (gov.gr-ΕΨΠ) can transfer their account balance only to those prepaid subscribers who are also enrolled in the Register of the digital portal of the public administration (gov.gr-ΕΨΠ)
- COSMOTE Postpaid Mobile Subscribers who transfer money through the Easy Transfer service to prepaid subscribers under the age of 29 and enrolled in the Register of the digital portal of the public administration (gov.gr-ΕΨΠ)), will not be charged with mobile taxes for this transfer in their monthly bill.