CO-OPERATION COSMOTE – AEGEAN

500MB Offer on COSMOTE Mobile Connection

COSMOTE MOBILE TELECOMMUNICATIONS S.A. Company based at Maroussi, on 99 Kifissias Ave. (thereby "COSMOTE"), in cooperation with AEGEAN AIRLINES Company, based at Kifissia, on 31 Viltanioti Str. (thereby "COMPANY"), will proceed during period 05.09.2016 - 31.08.2017 with the promotion of COSMOTE services to AEGEAN Miles+Bonus members, by providing to them- via Miles+Bonus loyalty program- 500 MB for free on their COSMOTE mobile connection, under the following conditions.

For the provisioning of the offer, COSMOTE customers need to subscribe at COSMOTE-AEGEAN Scheme (thereby "Scheme") by sending "AEGEAN", "space" and "their personal Miles+Bonus account number" via SMS to 1256, free of charge.

For registration at the Scheme, the following conditions are needed:

- The subscriber's AEGEAN Miles+Bonus personal account number should be valid with at least one flight been registered on it.
- The subscriber's Miles+Bonus personal account number can only be registered once and only by the subscriber's COSMOTE mobile connection.
- In case a subscriber's mobile connection belongs to COSMOTE Family Package, each mobile connection of the Family Package should subscribe at the Scheme with a separate personal account Miles+Bonus number.

Terms and conditions of 500MB offer:

• Eligible subscribers are those who have registered at least one flight on their Miles+Bonus account and have also one of the following rate plans on their COSMOTE mobile connection:

- Residential contract rate plans (including voice rate plans, mobile internet rate plans and cost control rate plans) with embedded MB and monthly fee equal or greater than 20€.
- Business contract rate plans (including single bills & connections with active the split bill service) with embedded MB and monthly fee equal or greater than 20€.
- Prepaid rate plans.

• In order to receive the offer subscribers must perform one of the following actions:

o Mobile Contract Renewal (The offer will be automatically renewed monthly for 24 months).

o New Mobile Contract activation (The offer will be automatically renewed monthly for 18 or 24 months, depending on the duration of the new contract.).

o Activation of COSMOTE ONE (500MB mobile Internet for 1 month for free)

o Prepaid airtime top up (the offer is provided to Prepaid or Cost Control Rate Plans for each top-up made with recharge amount of 20€ or more and up to 5 top-ups per month)

• As far as one of the above actions occurs, the offer is provided without need of new subscription to the Scheme by the subscriber.

Terms of Use of 500MB Offer

Subscribers with COSMOTE Contract Rate Plan:

• The offer is available only to COSMOTE Contract Rate Plans with embedded MB and monthly fee 20€ or more.

• The offer is available only to subscribers with active COSMOTE mobile connections (temporarily blocked or deactivated connections are excluded).

• The offer's MBs can be consumed only within Greece and are not available during roaming• In case the free MBs are not consumed within the related invoicing month, they are not transferred to the next month.

• The offer cannot be transferred, exchanged or replaced with another offer, either to be cashed out for money.

• The offer is not provided to subscribers who have stated that they do not wish to have access to mobile internet from their mobile phone.

• The offer's MBs are consumed independently and in priority from any other data pack or free embedded MB included on subscriber's contract rate plan.

• The offer's MBs can be consumed only by a mobile connection that received the offer and cannot be shared between other mobile connections through a Sharing Scheme.

• In case a subscriber renews his contract prior to contract's commitment end date, then, the offer's expiration date is cancelled and re-calculated upon new contract's commitment end date.

• Once the offer's MBs have been consumed, a notification SMS is send to subscriber's COSMOTE mobile phone.

• The offer's MBS are provided within 5 calendar days since the activation of one of the above mentioned offers and as far as the notification SMS from COSMOTE has been received.

• In case activation of COSMOTE ONE takes place at the same time with a new contract activation/ renewal, then, the offer is provided only for new activation/ renewal.

• The offer's validity period remains the same and is not affected by any mobile rate plan change, as far as the new rate plan is compatible to the offer.

• The offer will automatically be deactivated in case the mobile connection is transferred to another subscriber.

• The offer will automatically be deactivated in case a business contract rate plan changes from singlebill to business rate plan or stops having a split –bill Service.

• The subscriber can be informed about the consumption of the offer's MB via the "Bill Control" Service, by sending "1" by SMS to 1256, through My COSMOTE, APP or MY INTERNET.

• The offer is provided to all the above mentioned offers that will take place after COSMOTE and AEGEAN cooperation's start date, which is 07/09/2016.

Subscribers with COSMOTE Cost Control or COSMOTE Prepaid Rate Plans:

• The offer is provided for each airtime top-up made by a Prepaid or Cost Control rate plan with recharge amount 20€ or more. The offers given per month can be no more than 5. • The offer's MBs are provided within 5 calendar days since the top-up and as far as the notification SMS from COSMOTE has been received on subscriber's mobile phone.

- The airtime top up can be carried out by the following methods:
 - via top up cards or online (with or without login to My COSMOTE)
 - at <u>www.whatsup.gr</u>
 - via WU App (with the use of a credit/ prepaid/ Paypal card)
 - at COSMOTE Shops
 - by Easy Transfer Service, that is transferring money from a contract mobile connection to a Prepaid/ CostControl one (excluding transferring money from a Prepaid / CostControl mobile connection to another Prepaid/CostControl one)
- The offer's MBs can be consumed within 30 calendar days from the offer's activation date.
- The offer is available to "My Internet Service" user subscribers.

• The total free MBs which have been received from the offer, will be summed-up and added on top of any other mobile internet pack included in the rate plan. Moreover, the offer's expiration date will be calculated based upon the most recent activated offer.

• In case the rate plan's free MBs - consumed and there is no other internet pack active on the specific mobile connection, then, the charges for any data consumption made will be calculated according to rate plan's formal charges.

• The subscriber can be informed about the available MBs on their rate plan via SMS - by sending " $Y\Pi$ " or "YP" to 1313, by calling at 1314, via My COSMOTE, or via My INTERNET.

• The offer remains active in case of cost control rate plan change to another cost control or prepaid rate plan, and vice versa, from a prepaid rate plan change to another prepaid or cost control one.

• The offer remains active in case the mobile connection is transferred to another subscriber.

• The offer remains active in case of COSMOTE Mobile Family Pack activation.

• The offer is provided to all the above mentioned offers that will take place after COSMOTE and AEGEAN cooperation's start date, which is 07/09/2016.