

Terms & Conditions for Plans to National Networks

COSMOKAPTA COMBO UNLIMITED COSMOKAPTA

COMBO TO ALL

- COSMOKAPTA COMBO TO ALL airtime not used within one (1) month from activating the plan will not be rolled over unless, prior to the plan expiry date, a new plan is activated. In that case, the expiry date will be set based on the last plan activation date. If the automatic activation service of the plan is active and a new plan is automatically activated upon expiration of the previous plan, the remaining airtime balance will also be rolled over to the next month.
- If multiple COSMOKAPTA COMBO UNLIMITED plans have been purchased, the airtime of each plan will retain its validity until the set expiry date and the airtime of the plan with the most recent expiry date will be used first.
- COSMOKAPTA COMBO UNLIMITED airtime cannot be rolled over between plans nor can it be rolled over to the airtime of other plans.
- COSMOKAPTA COMBO UNLIMITED airtime has priority over any airtime that the subscriber has in their balance from any other plan.
- Data not used within one (1) month from activating the plan will not be rolled over unless, prior to the expiry date, a new month-long data allowance plan is activated. In that case, the expiry date will be set based on the last Internet plan activation date.
- The airtime included in the free on-plan airtime shall apply only to national calls to all national mobile and fixed networks, with the exception of short codes and short network codes.
- On-plan airtime can be used for calls to 2 selected COSMOTE mobile phones listed under the BELOVED ONES.
- Minimum call duration is 3'. After that time, charge per second applies. The time deducted from the total plans' airtime will be 3' even if the call duration is less than 3'.
- After the expiration of the validity period of each plan or the use of the on-plan airtime, whichever occurs first, the official pricelist COSMOKAPTA charges shall apply.
- Subscribers can purchase up to 4 identical airtime plans in any calendar month.
- Plans are valid for 31 days from their activation. The first day is defined as the day of activation of the plans.
- If multiple plans are activated, the expiry date will be set based on the last plan activation date.
- Free SMS involves sending messages to National Networks, excluding short codes and network codes.
- Free SMS can be used when there is available balance.
- For those subscribers who have activated COSMOTE My Internet, if their data allowance (MB) is used up before the expiry date or if the date elapses but there are no MB available from another data plan, access to the Internet will be interrupted and the subscriber will be directed to the COSMOTE My

Internet (<http://myinternet.cosmote.gr>) page to select one of the available Internet plans (applicable only to plans that include MB).

- For those subscribers who have not activated COSMOTE My Internet, if the data allowance (MB) is used up before it expires or the expiry date elapses and there is no available data allowance (MB) from another active data plan, the charge for data usage is € 0.005/MB subject to a maximum daily charge of €2. If subscribers reach the maximum permissible daily charge of €2, to ensure the uninterrupted provision of services COSMOTE may apply a proper usage policy at 1.5 Mbps until 24 hours from the first usage of data elapses.
- Subscribers can learn about the available airtime balance and any MB available in their plan using MY COSMOTE App by sending an SMS with the word “Y” free to 1330 or by calling 1314 freephone.
- Airtime to all, MB & SMS of the plans are available for use in roaming within the European Union.
- Prices are inclusive of VAT 24%.